



Invest in Your Leaders and Yourself!

Whether you're an experienced manager or stepping into a leadership role for the first time, this one-of-a-kind series is designed to elevate your managerial capabilities and provide you with the essential tools to lead high-performing teams.

Why You Should Enroll:

- **Expert insights:** Gain valuable knowledge from our seasoned trainer.
- **Collaborative learning:** Engage with peers
- **Practical tools:** Equip yourself with strategies and techniques that you can immediately apply to your team.

Don't Miss Out! Reserve Your Spot.

This is your opportunity to enhance your leadership skills and drive your team to success. **Secure your spot** today and take the first step toward becoming the leader you want to be!

www.bestcareeap.org/events

Single Session or Bundle the Series!

Management Excellence is for both members and non-members and can be a single session registration, or **the entire four-session series can be bundled for one rate.** For bundled information, please email april.epley@bestcareeap.org.

Management Excellence Training Series:

Session 1: The Emerging Manager

- Discuss challenges you are most likely to face.
- Understand in what ways your relationship with coworkers must change.
- Develop the skills you need in order to make the transition from line employee to leader.

Session 2: Developing Key Employees

- Plan and set expectations for key employees.
- Monitor and develop your key employee's skills and abilities.
- Review performance, give constructive feedback, and recognize and appreciate the work being done.

Session 3: People and Conflicts

- Learn what ignites conflict in the first place.
- Gain the courage to eliminate your fear of confrontation.
- Know how to resolve tense situations in a way that leave all team members feeling heard, respected, and motivated.

Session 4: The Human Side of Managing Change

- Gain a deep understanding of the psychological thought processes employees go through.
- Understand the value of a growth mindset and how it can help you succeed when navigating change.
- Discover which skills are vital to communicate in a way that turns resistance into trust.